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Intellectual Property Administration
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PATENT APPLICATION
ATTORNEY DOCKET NO. 500201991-2

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Eric OWHADI et al.

Confirmation No.: 9562

Application No.: 10/652,892

Examiner: Tuyetlien T. TRAN

Filing Date: August 29, 2003

Group Art Unit: 2179

Title: TECHNICAL SUPPORT SYSTEMS AND METHODS FOR USE IN PROVIDING TECHNICAL SUPPORT

Commissioner For Patents
PO Box 1450
Alexandria, VA 22313-1450

**NOTICE OF APPEAL FROM THE EXAMINER TO THE
BOARD OF PATENT APPEALS AND INTERFERENCES**

Applicant hereby appeals to the Board of Patent Appeals and Interferences from the decision of the examiner date,
July 25, 2007, rejecting the following claims 1-20

The fee for filing this Notice of Appeal is \$510.00 (37 CFR 41.20).

No Additional Fee Required.

(complete (a) or (b) as applicable)

The proceedings herein are for a patent application and the provisions of 37 CFR 1.13 6(a) apply.

(a) Applicant petitions for an extension of time under 37 CFR 1.136 (FEES: 37 CFR 1.17 (a)-(d) for the total number of months checked below:

1st Month
\$120

2nd Month
\$460

3rd Month
\$1050

4th Month
\$1640

The extension fee has already been filed in this application

(b) Applicant believes that no extension of time is required. However, this conditional petition is being made to provide for the possibility that applicant has inadvertently overlooked the need for a petition and fee for extension of time.

Please charge to Deposit Account 08-2025 the sum of \$ 510.00. At any time during the pendency of this application, please charge any fees required or credit any over payment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees. A duplicate copy of this sheet is enclosed.

Respectfully submitted,

Eric OWHADI et al.

By _____

/Robert Popa 43010/

Attorney/Agent for Applicant(s)

Reg No. : 43010

Date : October 25, 2007

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